



@elireinc | elire.com



# Elire Managed Services

## Minimize Cost and Maximize Quality

Backed by over 20 years of PeopleSoft, Oracle EBS, Oracle Cloud, and Kyriba Experience, Elire's Managed Services Practice offers a comprehensive suite to address your end-to-end application management and maintenance needs. The Elire Managed Services Team will allow your organization the flexibility and cost savings to enjoy your application's full potential, with a familiar team that you can trust.

The work isn't done once you go-live - leave your maintenance and enhancements in the right hands.



### Elire Managed Services will allow your organization to:

- Improve Service Levels
- Reduce Operational Cost and increase
- Issue resolution with 24/7 support
- Access Elire's deep Oracle Cloud, PeopleSoft, Oracle EBS, and Kyriba industry expertise
- Derive maximum value from application investments with timely updates
- Address variations in business needs
- Stay current with technology and business changes
- Maintain regulatory and statutory compliance
- Focus on strategic initiatives, leaving the day-to-day to your Trusted Advisors

### Leverage Elire Managed Services to Deliver Success in the following areas:

- **Application Development** - including Interfaces, workflows, enhancements & bolt-ons, reports and queries
- **Incident Management** - including break-fix, data issues resolutions, root cause & resolution, end-user support
- **Release Management** - Patches, Upgrades, Bug Fixes, Regulatory Updates, PUM Image Application
- **Application and Database Management** - Database Administration, Performance Tuning, Project/Object Migration, Back Up & Refreshes
- **Cloud Infrastructure** - including Oracle IaaS/PaaS and the PeopleSoft Cloud Manager, among others
- **Special Projects** - Security, Data Archiving, Functional Support, Implementation

