Change Enablement & End User Adoption

Analyst Firm, Gartner, states 75% of projects fail

Enterprises that have experienced challenging or unsuccessful upgrades cite poor Organizational Change Management as a major contributing factor to the failure. If Change Management efforts are a low priority, understaffed and/or started too late, then the entire project's success is put at risk. Even the best technology design will face low user adoption rates and acceptance when Change Management efforts have not prepared the user base.

Key Levers
To Elire's End-User Adoption & Change Enablement Methodology

Elire can provide the experience, expertise, and proven methodology to assist with end user adoption and change enablement using the following services:

- Stakeholder Engagement
- Communication
- Training
- Performance Support

Strategy & Process Design

✓ Training & Change Management discovery analysis
✓ Training technology assessment and recommendations
✓ Training Design & development Strategy, assessment, recommendations

Content Development Platform Services

✓ Training
✓ Consulting – full project lifecycle
✓ Strategy
✓ Custom Development
✓ Deployment

Development & Delivery

✓ Customized curriculum development
✓ Classroom training, virtual classroom training, lecture, OTJ
✓ Trainer guides, manuals, exercise guides, job aids, QRCs
✓ Custom E-Learning
✓ Strategy Development
✓ Consulting
✓ Virtual Delivery – UPK, Webinars, Videos, etc.

Evaluate & Performance Support

✓ Maintenance & Support Solutions
✓ Transition Management
✓ Evaluation (KPI's, Kirkpatrick, etc.)
✓ Surveys